

# New Jersey's **TOP 10** Consumer Complaints

**Top Ten Consumer Complaint Trends**  
for the month of August 2006



**1**

## **Used Cars**

Advertising / Used Car Lemon Law / Prior Use and Damage

**2**

## **Debt Collection**

Harassment / Billing Disputes

**3**

## **Telemarketing**

Do Not Call / Debt Collection Calls / Phone Solicitations

**4**

## **Internet Sales / Goods**

Failure to Deliver / Refunds

**5**

## **Professional / Occupational Services**

Unsatisfactory Service / Billing Disputes

**6**

## **New Cars**

Bait and Switch Tactics / Warranties

**7**

## **Miscellaneous**

Various Subjects and Natures

**8**

## **Home Furniture / Furnishings**

Failure to Deliver / Damaged Furniture / Refunds

**9**

## **Telecommunications**

Billing Disputes / Unsatisfactory Service

**10**

## **Cellular Phone Service**

Billing Disputes / Unsatisfactory Service